



Privacy statements

This privacy statement covers the corporate website of Multibase, www.multibase.com. Multibase, a Dow Corning Company, hereinafter referred as Multibase, is the sole owner of information collected on this site.

1. Our pledge to you

Your privacy is important to us. Multibase is committed to safeguarding your privacy online. If you have questions about this Statement, please [contact us](#).

Multibase will:

- NOT sell, rent, or lease your personal information
- NOT keep you on our mailing lists if you have requested to be removed
- NOT share your information with any trading partners unless you have requested information, products, or services that can be best handled by another company

Multibase will:

- Treat your privacy very seriously and will adhere to this Privacy Statement.
- Promote this Privacy Statement internally so all employees abide by it.
- Keep this Privacy Statement accurate.

This Privacy Statement is subject to change so check back often.

2. What information do we collect and what do we do with it?

Log Files

Like most standard Web site servers, we use log files to capture IP address, browser type, machine ID, referring/exit pages, platform type, date/time stamp, number of clicks, and other information.

We use this information to analyze trends, administer the site, track users' movement in aggregate, troubleshoot problems, and gather broad demographic information for aggregate use. IP addresses, etc., are not linked to personally identifiable information.

If you are also registered (by providing your e-mail address when asked in a variety of places), we capture your e-mail address in our log files in order to understand your interests to better serve you.

E-Mail and "Contact Us" Forms Submitted

If you contact Multibase via e-mail or a "Contact Us" form, we may keep a record of that correspondence. We will try to respond in a timely manner. Multibase also occasionally asks users to complete surveys

that we use for research purposes. From time to time we may provide you with special offers based upon information you have provided within your e-mail.

Note: If you unsubscribe or remove yourself from our mailing lists it will not stop e-mail that responds to your specific request or activities. Examples of such requests or inquiries are responses to your inquiries (e.g., "Contact Us"), follow up e-mail on samples, order confirmations, and other activities not listed here.

Third Party Privacy

Multibase uses pixels, or transparent GIF files, to help manage online advertising. These GIF files are provided by us. These files enable us to recognize a unique cookie on your Web browser, which in turn enables us to learn what advertisements bring users to our website. The cookie was either placed by us. With both cookies and spotlight technology, the information that we collect and share is anonymous and not personally identifiable. It does not contain your name, address, telephone number, or email address.

3. Use of "Cookies"

Cookies are pieces of information that are used to store and track information about you, and they are stored on your computer's hard drive. Whenever you provide us your e-mail address (e.g., completing a "Contact Us" form), we place a cookie with your e-mail address and a unique identifier created by our site on the computer you are using at the time. Turning your cookies off within your browser can prevent this; however, several portions of the site will not be accessible to you. If you want to remove this cookie, please go to [Profile/Preferences](#) and check the box "I am using a Public computer", click the Save button, and close your browser.

We use these cookies:

- So you do not have to enter your e-mail address each time you visit this site and/or each time you submit a "Contact Us" form.
- To track usage so we can improve the site's navigation, layout, and general design. To determine what is useful to users of the site.
- To determine areas you are interested in so that we are better able to serve you.

We also place non-personally identifiable information in other cookies such as Country and Language so you do not need to re-enter this information each time you visit this site. We also place cookies with non-personally identifiable information such as last visit date, number of visits, survey and other information in order to not display information/offers you have already seen. We may from time to time place other cookies on your PC with non-personally identifiable data in order to better support and serve you.

It is recommended that you protect your information with a password so that people cannot access your Profile/Preferences, should someone else access this site on a PC where we have placed a cookie for you. You may protect your information with a password within [Profile/Preferences](#).

4. Protection of Information

Multibase uses state-of-the-art technology to safeguard your information in a secure manner. Should you choose to protect your information with a password, your account information will be encrypted using SSL (Secure Sockets Layer). You may edit your information at any time by using your password.

Multibase takes steps to ensure that your information is treated securely and in accordance with the relevant terms and conditions and this privacy policy. Unfortunately data transmission over the Internet cannot be guaranteed as 100% secure. Therefore, while we strive to protect your information, Multibase cannot ensure or warrant the security of this site, and you use it at your own risk.

Multibase will release customer's Personal Information if required to do so by law or by search warrant, subpoena or court order.

The Multibase website is currently hosted in Europe. The fact that your data is being processed in the European Economic Area may mean that your rights under EU Data Protection legislation are not affected or inapplicable. By submitting your personal data through this website, you shall be consenting to its being processed by Multibase on servers located outside the European Economic Area.

5. Notification of Changes

If we decide to change our privacy policy, we will post those changes to this privacy statement and other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy statement under which the information was collected. Please check back often for updates.

Multibase
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